

25 March 2020

Message from MSDC on Waste Collection Services
during coronavirus restrictions

Dear parish clerk,

In light of the coronavirus outbreak, we are working hard behind the scenes to protect our residents, staff and services and to respond to the situation.

You can [find Babergh and Mid Suffolk's response on our website here](#), which is updated regularly with any changes to our services.

As you may already be aware, as part of these changes, we have suspended our garden waste collections until further notice to allow us to prioritise essential collections (general rubbish, medical and recycling).

Of course, this isn't a decision we take lightly, and we will continue to monitor the situation over coming weeks.

To help our residents and businesses, we have created a dedicated page on our website with the most up to date status of our collections during this time, and will continue to update this as required over the coming weeks.

[You can find the page here](#), which includes advice on disposing waste for those self-isolating, as well as further information for garden waste subscribers.

Please do signpost residents to this page and encourage them to [contact us online](#) with any queries and we'll respond as soon as we can. Where possible, our phone line should only be used by those without internet access while we deal with a high volume of calls at this unprecedented time.

There is also lots of further information on social media, to support our residents across Suffolk using [#Covid19Suffolk](#).

We thank you for your help in continuing to support our residents, and for your patience and understanding during this period.

Kind regards,

Babergh and Mid Suffolk District Councils' waste team