

How you will be contacted for your coronavirus (COVID-19) vaccination

The NHS will contact you when it's your turn to have the coronavirus (COVID-19) vaccination.

The vaccine is being offered at larger vaccination centres, pharmacies and some local NHS services such as hospitals or GP surgeries.

When it's your turn, you'll be contacted by letter, text or email with information on how to book your appointment.

More people are being offered the vaccine every week.

By letter, text or email

If you're invited to have your vaccination at a larger vaccination centre or at a pharmacy,

you'll get a letter.

If you're invited to have your vaccination at a local centre such as a hospital or GP surgery, you'll usually get a text or email. You may sometimes get a letter.

You can choose to go to a larger vaccination centre or pharmacy, or wait to be invited to go to a local NHS service.

More places are opening all the time.

Spotting a scam

The COVID-19 vaccine is free of charge on the NHS.

The NHS will never ask for:

- your bank account or card details
- your pin or banking password
- copies of personal documents to prove your identity such as your passport, driving licence, bills or pay slips

If you think you have been a victim of fraud or identify theft, report it to Action Fraud on 0300 123 2040.

If you have received a letter but not booked an appointment

You may get a phone call from the NHS Immunisation Management Service. This call will be from 0300 561 0240. This will be a reminder to book your COVID-19 vaccination appointments.

The person you speak to will see if you need any help and support.

They will not call you to book appointments over the phone.

Thank you and kind regards

Jo Churchill MP

MP for Bury St Edmunds & Parliamentary Under Secretary of State Department of Health & Social Care